

American Trust Cash Advance, LLC, AmeriTrust Financial Services, LLC, and StarTrust Financial, LLC-Notice of Dispute

American Trust Cash Advance, LLC, AmeriTrust Financial Services, LLC, and StarTrust Financial, LLC are committed to helping its customers in a fair and efficient manner. You may notify us of any questions, issues or disputes by sending this form to the address below.

Please complete this entire form (printing legibly). Retain a copy for your records and send the complete form by certified U.S. Mail to: American Trust Cash Advance, LLC, Attn: CEO, 2540 Keith St. NW, Cleveland, TN 37312.

We will respond within 30 days of receiving this form. If you are not satisfied with our response, you may begin arbitration by mailing us a written request to arbitrate according to the Arbitration Clause of your contract.

Customer Name

Transaction Number

Home Phone Number

Additional number at which you
may be reached during business hours

Your e-mail address: _____

Your fax number: _____

Your mailing address: _____

Please briefly describe the nature of your dispute and attach any supporting documents. If necessary, please use the reverse side.

Please briefly describe the relief that you would like from American Trust Cash Advance, LLC, AmeriTrust Financial Services, LLC, and StarTrust Financial, LLC. If necessary, please use the reverse side.

Date

Signature and phone number